

Notice of References CitedApplication/Control No.
09/680,902Applicant(s)/Patent Under
Reexamination
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Eric T. ShafferArt Unit
3623

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
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	V	"TCO Analyst", Gartner Consulting, 1997.
	W	Coleman, Alden T., "Lowering the Total Cost of Ownership TCO for the Desktop, University of Tennessee, October 21, 1998.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.